

Many Choices.  
One Provider.

RANDOLPH  
CONNECTION



## BEST INTERNET SPEED DEPENDS ON DEVICES, USES, AND EXPECTATIONS

“How much Internet speed do I need?” Randolph Communications hears this question a lot from customers, and there’s no single right answer. For some customers, a download speed of up to 100 Mbps may work fine. Other households may need a download speed of up to 500 Mbps, or more, to keep everybody in the family happy.

To select the best Internet speed for your household, it’s important to consider these factors: How many devices do you have in your home? Take a look around and add up all the Internet-connected devices you own including computers, tablets, smartphones, smart TVs, Blu-ray disc players, video game consoles, cameras, and streaming media set-

top boxes. The NPD Group surveyed more than 4,000 consumers and the average number of devices per U.S. household with Internet service is now 5.7, and that number is expected to keep rising. The more devices you have, the more speed you need.

How do you use the Internet? If you only have a desktop computer that’s used to check email and surf the net, then a relatively slow Internet connection may suffice. However, if you have a family simultaneously using your Internet connection for data-intensive activities — such as streaming HD video and music, online gaming, sharing photos and videos online, video chat, and cloud storage — then you’re only going to

be happy with an upper-level speed.

What are your performance expectations? If you only occasionally watch videos online, you may be willing to tolerate slow load times and buffering. But if streaming HD movies is a cherished part of your routine, you’ll be frustrated by slow speeds and the annoying lag that comes with them. Make sure the Internet speed you choose is in line with the value you place on Internet performance quality.

To learn more about the range of Internet speeds we offer, call us today at 336.879.5684 or visit [www.rtmc.net/internet](http://www.rtmc.net/internet).



## NEED A GREAT CHRISTMAS IDEA? TRY OUR VIDEO DOORBELL CAMERA

The video doorbell camera is quickly becoming one of the fastest growing smart home devices. It enables you to answer your door from your phone, capture video clips of visitors; and, helps prevent thieves from taking your packages.

However, not all video doorbells are equal, each offering a range of features and capabilities. As part of our smart home security system, an alarm.com powered doorbell camera offers a faster, safer way to keep track of people and packages, plus extra protection that you won't find elsewhere.

Our doorbell camera lets you see who's at the door and have a two-

way voice conversation with them before deciding whether to open it or not. You don't need to be home to see whose at your door. Your alarm.com app gives you eyes and ears on visitors from home, or away.

Most doorbell cameras will capture motion-triggered video clips; but, do you really need to see everything that moves? A doorbell camera with Randolph Security lets you filter its video alerts in advance. It can tell the difference between people, animals, and vehicles and pinpoint activity in different areas of your front yard.

You can set it to ignore vehicles that pass by, but alert you if a car pulls into your driveway. You can have it

ignore a person who quickly drops off a package, but notify you if someone wanders off the path to your door. Just specify what you want to see, and let your security system filter out everything else.

Another great feature is you can say hello to the kids as they arrive home after school, and even set your system to turn on the lights as they arrive. The convenience of being able to see who's at your door and allow them inside saves time and keeps your family safer.

**SIGN UP TODAY!**  
[www.rtmc.net/security](http://www.rtmc.net/security)



Restrictions may apply. \*Must get the SecureHome Plus or higher. Offer expires 12.31.21.

**FIRST  
MONTH  
FREE**  
OF SECUREHOME  
MONITORING\*

# FIBER BUILDOUT UPDATE

It has been a very busy year for us building our fiber optic network and preparing the co-op for future sustainability. We have made great progress in our Fiber to the Home (FTTH) construction, investing over \$50M in our cooperative FTTH plant over the last 23 years. Both the cooperative footprint and our subsidiary footprint (CLEC) combine for FTTH investments totaling more than \$62M.

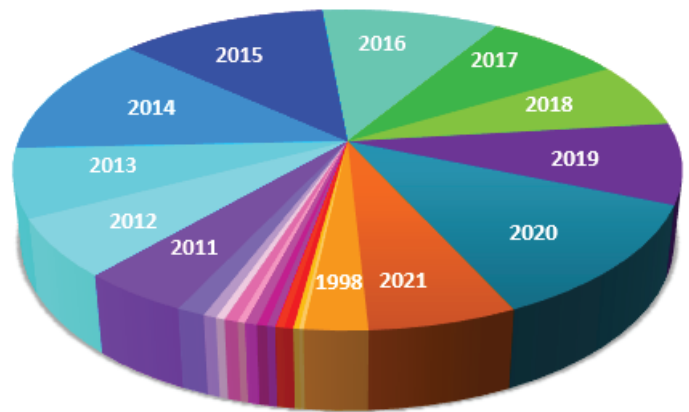
We completed 1,698 fiber-to-the-home conversions during 2020 and have already completed 1053 through September, this year. That is 2,751 homes and businesses that now have access to high-speed internet service. Plus, we have over 200 orders currently in process and new requests coming in daily.

Fiber construction will continue to be our primary focus for the remainder of 2021 and into 2022. Including a fiber to the home project we recently started in Moore County. Thankfully, we were awarded a \$2.3 million dollar grant from USDA to provide broadband for unserved parts of Moore County that will be in our CLEC area. We continue to evaluate future grant opportunities and federal funding available to serve areas that do not have adequate connectivity. The new revenue that will be generated from this new area, along with our current CLEC areas goes back into serving the unserved and underserved communities—supporting our mission statement of improving the lives of our customers and communities.

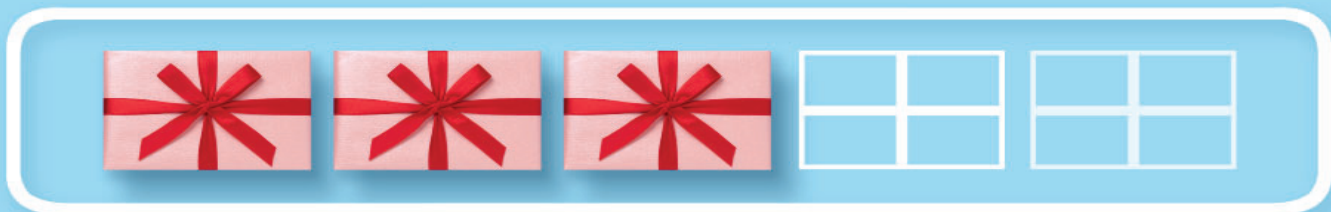
We are proud of where we are and even more excited about what the future holds. The chart below shows our annual Fiber Investment in the communities we serve.

YEAR	FIBER INVESTMENT	YEAR	FIBER INVESTMENT
1998	\$1,611,704.49	2010	\$736,292.47
1999	\$120,478.51	2011	\$2,761,044.02
2000	\$142,828.17	2012	\$3,682,004.55
2001	\$217,306.40	2013	\$4,293,291.30
2002	\$230,564.34	2014	\$7,724,970.96
2003	\$215,443.79	2015	\$7,415,008.99
2004	\$263,491.73	2016	\$6,365,278.60
2005	\$294,515.76	2017	\$4,854,139.10
2006	\$204,125.80	2018	\$4,134,339.75
2007	\$346,491.20	2019	\$5,076,074.47
2008	\$231,301.86	2020	\$7,357,784.76
2009	\$337,704.72	6.30.21	\$3,810,465.09

**Total \$62,426,650.83**



# CHRISTMAS



LOADING.....

**TIME IS RUNNING OUT...UPGRADE YOUR ROUTER TODAY AND GET 3 MONTHS FREE!**

Router does not increase your Internet speed. Restrictions may apply. 100 Mbps or higher requires a MyHome Wi-Fi Router. Additional fees may apply. Based on structure of home or business. Offer expires 12.31.21.





Phone: (336) 879-5684  
(336) 622-7900

Fax: (336) 879-2100

Tech Support: (336) 879-5681

**Headquarters**

317 East Dixie Drive  
Asheboro, NC 27203  
Monday-Friday  
8:00am to 6:00pm

**Liberty**

211 West Swannanoa Ave  
Liberty, NC 27298  
Monday-Friday  
8:30am-5:00pm  
Closed for lunch from 1:30-2:00pm

[www.rtmc.net](http://www.rtmc.net)



Randolph Telephone Membership Corp. was established in 1954 as a member-owned cooperative now serving eight exchanges in seven different counties. Randolph Telephone provides complete communication services such as local telephone access, business telephone systems, high-speed internet, security, camera surveillance, computer services, web hosting and design and wireless services through its affiliate Randolph Communications.

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**DATES TO REMEMBER**

November 7 - Daylight Savings Time Ends  
November 25 & 26 - Business Offices Closed  
December 23, 24 & 31 - Business Offices Closed

**IMPORTANT UPDATES**

- 2022 DIRECTORY will be mailed in January
- Scholarships are now available at [www.rtmc.net/scholarships](http://www.rtmc.net/scholarships)

**BRING DONATIONS  
THRU NOV 30TH  
TO OUR ASHEBORO OR  
LIBERTY LOCATIONS**

ALL ITEMS WILL BE DONATED TO  
LOCAL FOOD BANKS THROUGHOUT  
THE AREAS WE SERVE.

**FOOD HARVEST DRIVE**

